**Site-testing**

Name: Paul

Program of Study: NASP

*Pre-test survey*

1. How useful do you find your department’s internal website?

His program website is the main portal for everything. He uses it very often.

1. What is your preferred device for internet use?

He uses desktop computer at home or his iphone.

1. On average, how many hours a day do you use your preferred device(s)?

At school he uses computer 6 or 7 hours. At home he uses computer 3 or 4 hours, which is a total of 10 hours and more than other people.

1. What do you do on those devices?

Research, reading, projects, or more work that he cannot do at school.

1. What is your occupation?

He is PT bartender and FT student. Advanced hobbyist or freelance as photographer. He does photography for the bar he works at.

1. How well would you say you understand new web features? (ex. Icons, search functions, web layout trends)

He doesn’t understand them any better than any other person. He knew HTML code when he was 14 years old, but only skin deep. He interacts with what they do.

1. How important is it for you to keep up with new web trends?

He does not particularly follow any trends. Trends are not too important for him.

*Tasks*

1. He was quick to find contact email of one of the program administrators.
2. He found the instructor of JavaScript right away
3. Finding instructions for program server took longer for him.

*Other*

* He wanted feedback for his surveys, and asked what WAMP was.

**Site-testing**

Name: Second male participant

Program of Study: Most likely NASP

*Pre-test survey*

1. How useful do you find your department’s internal website?

The website starts with FTP and he puts in his username and password.

1. What is your preferred device for internet use?

He uses laptop and phone.

1. On average, how many hours a day do you use your preferred device(s)?

He would say 2 or 3 hours at home.

1. What do you do on those devices?

He does research for his program, eavesdropping and sometimes use facebook.

1. What is your occupation?

He is student.

1. (If student) What have you gone to school for previously?
2. How well would you say you understand new web features? (ex. Icons, search functions, web layout trends)
3. How important is it for you to keep up with new web trends?

For him it is very boring. Before he joined program, he was part of IT industry. It is boring for him to keep up with technologies.

*Tasks*

1. He clicks arrow and lands on Danny’s webpage. Taylor tells him to click back. He looks unsure of navigation. He found answer but he did not state it immediately until after Scarlett leads and asks him.

a2.) He finds another students webpage first before finding Goldie’s page.

b.) He switches from desktop computer to his own mobile device. Taylor tells him to keep clicking if he cannot find what he is looking for. He apologizes that he cannot find information. Scarlett tells him how.

b2.) We skipped this question.

1. He goes to wrong page first. We had to skip this question.
2. He either completed this task right away or we had to skip this question.
3. He got the answer to this task almost immediately.
4. It took him slightly longer to do this task.
5. He does find the right page, but our page was under construction.
6. He does find the server page for instructions to program server.

*Other*

* He asks do we use PHP for MySQL?
  + Taylor answers we used table in Excel.
    - We saved file as .csv
    - Taylor tells him we just learned how to set up on MySQL and shows him from laptop computer.
* He asks Beata how we set up on server
  + Beata explains we use phpAdmin
    - It can be normal server or Ginx
    - Database has a name and password
      * Inside files, look for database named this way, where username and password is
      * They should match

**Site-testing**

Name: Amir

Program of Study: NASP

*Pre-test survey*

1.) How useful do you find your department’s internal website?

It is simple and he does not get lost in his website. He finds things he needs to right away. He uses his department’s internal website everyday.

1. What is your preferred device for internet use?

He uses cellphone to do daily things.

1. On average, how many hours a day do you use your preferred device(s)?

He uses his device 5 hours per day.

1. What do you do on those devices?

He does more serious things on his devices.

1. What is your occupation?

He was Network Administrator for 10 years. He is new immigrant. He has been here one years.

1. (If student) What have you gone to school for previously?
2. How well would you say you understand new web features? (ex. Icons, search functions, web layout trends)

No. Sometimes he sees new stuff but he doesn’t know what they are. But he doesn’t know where they come from.

1. How important is it for you to keep up with new web trends?

*Tasks*

2. He finds the right page for schedule, but Scarlett needs to show him where last week of the first month is.

a2.)

b.) Scarlett hands him a mobile device. He finds the answer for this task on the mobile device after a few clicks.

b2.)

1. He searches Program Course page then speaks to Scarlett. She tells him about Info pop-up.
2. He goes back and tries the Student Projects Showcase. He asks what it is. She tells him it is like a gallery.
3. For finding program administrator, he goes to official BCIT site. Scarlett leads him back to TWD internal site, where he soon finds contact info.
4. He finds right instructor for JavaScript.
5. He finds right month for last project.
6. Scarlett tells him when he finds server page for finding program server information.

*Other*

* He finds the icons in faculty page information boxes confusing.
  + They look like apple icons.
* He answers my questions about what Network Administration is.
  + Network Administration
    - Hardware, software, servers
    - Computer network
    - He does physical repairs